

**Broadcast Service Provider
Chooses Identity Manager,
Siteminder and Role
Management to
Facilitate Compliance
with Sarbanes-Oxley**

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Customer Profile:

Broadcast Service Provider

Location: Los Angeles, CA

Number of employees: 50K+

Product Suite: CA's Identity Manager,
SiteMinder and Role Management product
from Simeio Partners with Implementation
Services from Simeio Solutions



Key Features:

Delegated Administration

Role Engineering

Role Management

Identity Audit

Requirements ●●●

As part of their ongoing Sarbanes-Oxley compliance efforts, a global Broadcast Service Provider determined they needed to fully assess their process for managing user access to company resources, and to develop a sustainable future state process that could be quickly implemented to manage the entire life-cycle of enterprise identities within the organization.

The client defined the following business drivers for this project:

- Comply with the user access related provisions of the Sarbanes Oxley Act
- Increase operational efficiency by automating user access tasks and allowing delegated administration of users
- Improve security by incorporating a Role Based Access Control (RBAC) structure
- Improve customer service levels by reducing the time to approve user requests
- Centralized and aggregated data store for all identities in SOX critical applications and one global view for a User Object.

Sales Summary ●●●

CA leveraged Simeio Solutions personnel to perform an Identity & Access Management (IAM) assessment for the client to analyze and document the “current state” of their user access management process and to define a “future state” process that would meet their business requirements.

The CA and Simeio team delivered a comprehensive assessment report that defined the strategy and roadmap for implementing an IAM platform, provided a comparison of several vendors offering IAM solutions, and outlined detailed requirements to be used in an RFP. Simeio interviewed over 50 client personnel as part of the IAM assessment. The team proposed a software solution consisting of CA’s Identity Manager and Siteminder and Role Management from a Simeio partner. The services proposal included a comprehensive role engineering phase that would prepare the client for the provisioning stage by following industry standards for Role Based Access Control (RBAC). The primary responders to the RFP for this project included Sun and IBM.

Solutions ●●●

The client chose a solution consisting of Identity Manager from CA and a Role Management product from Simeio partners to meet their business needs. The solution provided the client with a platform to manage the user access process for their 50,000 employees, contractors and partners. The solution delivered Role Engineering and Identity Auditing capabilities that allows the client to manage the full life-cycle of their enterprise identities, from role definition through certification by managers and verification by auditors. The key differentiator of this solution was that it not only provided detailed auditing capabilities, but also served as a common platform where Managers could apply corrective actions to policy violations before certifying compliance reports, and for Auditors to view evidence that adequate controls have been applied. The solution was used as an aggregation engine for SOX critical applications to achieve correlation of identities from multiple disparate data sources in a centralized store in Identity Manager.

Outcome ●●●

The first phase of the project was successfully. This phase included developing roles and policies for several critical client applications, configuring provisioning capabilities for those applications, integrating a workflow based approval and tracking process across the enterprise, and configuring self service and self authentication modules. The client now relies on the CA and Simeio solutions to audit user access privileges and certify reports that assist with regulatory compliance.

Future Prospects ●●●

A second implementation of Identity Manager, role management and Siteminder were successfully implemented with this client. The intent was to manage a large segment of external users who were not company employed but needed to do user administration and authentication/authorization through a Siteminder front end.

Key Benefits ●●●

Implementation of user based access control helped the Broadcast Service provider to comply with SOX regulation act. It also relieved the process of granting and revoking the access rights for employees, contractors and partners to less time-consuming and labor-intensive process. Capabilities around the identity auditing and role management led to improve the operational efficiency and thus helped in mapping the entire work force to small number of defined roles. This approach helped optimize the compliance efforts, improved the process of user administration and provided control over user access privileges. The enhanced reporting functionality helped the auditors gain visibility by viewing the control totals. Overall increase customer and internal employee satisfaction was a big win for the organization with delegated administration and automated workflow capabilities.



About us ●●●

Simeio Solutions is a professional services and management consulting company with a strong collective background in implementing identity and role based access control solutions, supporting Fortune 1000 clients.

We offer a unique perspective, utilizing leadership team experience and best practice knowledge which was gained while on the client side of multiple identity management implementations. Our clients appreciate this perspective. They find that it adds substantial value when defining their own sustainable operations processes, developing roll out plans and building collaborative successful project teams.

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